

January 8, 2019 Web Announcement 1801

## Modernization: Attention All Providers: New Instructions for Submitting Claim Adjustment and Void Requests as Paperless Processes Are Implemented

The Division of Health Care Financing and Policy (DHCFP) will implement a new, modernized Medicaid Management Information System (MMIS) on February 1, 2019. The new MMIS will require providers, or their delegates, to submit claim adjustment or void requests via Direct Data Entry (DDE) on the Provider Web Portal (PWP) or electronically through Electronic Data Interchange (EDI).

Instructions for DDE can be found in Chapter 3 Claims of the <u>Electronic Verification System (EVS) User Manual</u>, which is also available on the <u>EVS User Manual</u> webpage and from the <u>Helpful Resources</u> section on the <u>Modernization Project</u> webpage.

Instructions for EDI can be found on the Nevada Medicaid website under <u>Electronic Billing and EDI</u> <u>Companion Guides</u>.

Providers are reminded to attend the upcoming Modernization training sessions in January for which they have registered. As training registration is closed, providers who have not yet registered may contact the Customer Service Center for enrollment options at (877) 638-3472.