



January 25, 2019

Web Announcement 1823

Modernization: Urgent Reminder for All Providers Regarding Prior Authorization Requests

The Division of Health Care Financing and Policy (DHCFP) is implementing a new, modernized Medicaid Management Information System (MMIS) on February 1, 2019. In order to prepare for the implementation, the Provider Web Portal will be unavailable from **5 p.m. Pacific Time Friday, January 25, 2019, through Monday, January 28, 2019, for prior authorization (PA) request submissions.**

Please be advised of the following:

- Beginning at **5 p.m. Pacific Time Friday, January 25, 2019**, faxed or mailed PA requests will no longer be accepted by Nevada Medicaid.
- Due to the blackout period, Nevada Medicaid will extend the timeliness submission requirements on PA requests due Monday, January 28, 2019, by 3 business days.
- Beginning **Tuesday, January 29, 2019**, all PA requests must be submitted on the Provider Web Portal.
 - Note: Dental providers will be allowed to mail required dental images that the provider is unable to submit electronically.
- These paperless instructions and dates do not apply to pharmacy requests. The pharmacy prior authorization process will not change as providers will continue to call, fax, or use the portal for medication authorization requests.

If there are any questions, please do not hesitate to contact Nevada Medicaid.