



March 2, 2020

Web Announcement 2117

Attention All Providers: Frequently Asked Questions (FAQs) for the Electronic Verification System (EVS)

A Frequently Asked Questions (FAQ) reference has been created to assist providers with questions regarding the Electronic Verification System (EVS) secure Provider Web Portal. The EVS FAQ contains questions and answers regarding the following topics:

- ❖ General Questions
- ❖ Delegate Related
- ❖ Recipient Eligibility
- ❖ Claims
- ❖ Prior Authorization/Care Management
- ❖ File Exchange
- ❖ Secure Correspondence
- ❖ Member Focused Viewing
- ❖ Payment History and Remittance Advice
- ❖ Revalidation/Change
- ❖ Pre-Admission Screening and Resident Review (PASRR)
- ❖ Electronic Health Records (EHR) Incentive Program
- ❖ Presumptive Eligibility

The EVS FAQ is available on the [Provider Training](#) webpage under Workshop Materials, the [EVS User Manual](#) webpage or by clicking on [EVS FAQ](#).