



September 10, 2020

Web Announcement 2302

Attention Provider Type 22 (Dentist):

Claims Denied with Error Code 2504 Will Be Reprocessed

Dental claims submitted by provider type 22 (Dentist) that processed on or after February 1, 2019, through July 20, 2020, and denied in error with error code 2504 (Client covered by private insurance) will be automatically reprocessed. A future web announcement and remittance advice message will notify providers when the claims are reprocessed.