



October 20, 2020

Web Announcement 2338

Attention Provider Type 32 Specialty 932 (Ambulance, Air or Ground):

Use Modifiers to Bill Ambulance Services

Provider type 32 specialty 932 (Ambulance, Air or Ground) must use appropriate modifiers when billing for ambulance services. See the [Provider Type 32 Specialty 932 Billing Guide](#) for billing instructions.

Claims for ambulance services submitted by PT 32 specialty 932 that processed on or after February 1, 2019, through October 5, 2020, and denied in error with error code 5056 (Same procedure different modifiers) will be automatically reprocessed. A future web announcement will notify providers when the claims are reprocessed. Effective October 5, 2020, PT 32 specialty 932 claims for ambulance services will no longer deny in error with error code 5056.