



Please see [Web Announcement 2797](#)  
for updated information

May 17, 2021

Web Announcement 2503

**Attention Provider Type 55 (Day and Residential Habilitation Services):**

**Some Claims Submitted on Professional Claim Form Denied in Error with Error Code 2017**

Some claims submitted by provider type 55 (Day and Residential Habilitation Services) using the professional claim form that processed on or after March 15, 2021, through May 10, 2021, denied in error with error code 2017 (Recipient enrolled in MCO). The impacted claims will be automatically reprocessed. A future remittance advice will report the results of the reprocessed claims.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.