__Attention All Providers:__

Delay in Processing Enrollments and Change/Update Requests

Nevada Medicaid is currently experiencing a backlog in enrollment, re-enrollment, revalidations and change/-update requests for all provider types.

Efforts are being made to eliminate the backlog quickly. Please do not submit duplicate applications. Revalidation applications are being prioritized, and all applications are being processed in the order they are received.

During this delay, providers may check the status of their application in the Online Provider Enrollment (OPE) tool. Please note that revalidations and changes submitted through the Electronic Verification System (EVS) will not be visible in the OPE tool. Please refer to Web Announcement 2732 for more details regarding your application status.

Providers are reminded to submit complete applications. Please refer to Web Announcement 2501 for common reasons why applications are returned and the corresponding solutions.

Providers who need enrollment updates or have questions regarding changes and group linkage may contact the Nevada Medicaid Field Service Representatives by sending an email to:

nevadaprovidertraining@gainwelltechnologies.com

Additional web announcements will be published regarding the enrollment processing delay, if needed.