



August 9, 2022

Web Announcement 2864

Inpatient Crossover Claims and Outpatient Crossover Claims that Paid Incorrectly Have Been Reprocessed

Inpatient crossover claims and outpatient crossover claims that had a Medicaid allowed amount greater than the Medicare coinsurance/deductible or co-pay, but the claims paid less than the Medicare coinsurance/deductible or co-pay, have been reprocessed automatically to adjudicate correctly. Impacted claims were processed on or after February 4, 2019, through November 15, 2021.

Results of the reprocessed claims appear on remittance advices dated August 12, 2022, or August 19, 2022. When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.