



**August 7, 2023**

**Nevada Medicaid Web Announcement 3141**

**Attention Provider Type 63 (Residential Treatment Center):**

**Reminder to Submit Claims to Managed Care Organizations**

Reminder to [Web Announcement 2497](#): Effective January 1, 2022, Nevada Medicaid Managed Care Organizations (MCOs) are responsible for reimbursement of all Residential Treatment Center (RTC) charges, including admission, bed day rate and ancillary services, as well as prior authorization of services.

Claims submitted to Nevada Medicaid Fee-For-Service with dates of service on or after January 1, 2022, that paid in error will be reprocessed automatically to show the claims as denied and paid claims as recouped to allow PT 63 to submit the claims to the appropriate MCO. Results of the reprocessed claims will appear on a future remittance advice.

Effective with claims processed on or after July 31, 2023, PT 63 claims submitted to Nevada Medicaid Fee-For-Service will deny with error code 2017 (Client Services Covered by HMO Plan).

Providers may check recipient eligibility in MCOs via the Electronic Verification System (EVS). See [EVS User Manual Chapter 2 Eligibility Benefit Verification](#) for instructions on determining if recipients are members of an MCO.

Providers may contact the MCOs below for information regarding submission of RTC claims:

**Anthem Blue Cross and Blue Shield Nevada Medicaid**

<https://mss.anthem.com/nevada-medicaid/home.html>

- Provider Services (844) 396-2330

**Molina HealthCare**

<https://www.welcometomolina.com/NV>

- Nevada Provider Line (877) 902-1207

**Health Plan of Nevada (HPN)**

<https://myhpnmedicaid.com/Provider>

- Provider Services (800) 745-7065

**SilverSummit Healthplan**

<https://www.silversummithealthplan.com/>

- Provider Services (844) 366-2880