



November 2, 2023

Nevada Medicaid Web Announcement 3206

COVID-19 UNWIND: Claims Denied Due to Recipient Ineligibility Have Been Reprocessed

As providers were notified in [Web Announcement 3184](#), previously submitted claims that denied due to recipient ineligibility would be reprocessed automatically if the recipient was reinstated in Nevada Medicaid.

The impacted claims with dates of service June 1, 2023, through September 13, 2023, that denied with error code 2003 (Client ineligible on detail date of service) have been reprocessed automatically. Results of the reprocessed claims appear on remittance advices dated November 3, 2023.

When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.