



**January 29, 2024**

**Nevada Medicaid Web Announcement 3269**

## **Professional and Professional Crossover Claims With Duplicate Details on History and Current Claims That Paid in Error Have Been Reprocessed**

Professional and professional crossover claims with the same rendering provider, same procedure code, same modifier and same dates of service on the current claim as on a history claim may have paid in error. The impacted claims should have denied with error code 5035 (Exact duplicate: practitioner to practitioner).

The impacted current claims were processed on or after August 24, 2021, through April 18, 2023, and had dates of service prior to August 23, 2021. The claims that paid in error have been reprocessed automatically to recoup the payments.

Results of the reprocessed claims appear on remittance advices dated February 2, 2024. When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.