



Date: 09/28/10

Web Announcement 353

Notice of Decision Letters Will No Longer Be Faxed

Effective Oct. 22, 2010, Notice of Decision (NOD) letters showing clinical rationale will no longer be faxed to providers.

Providers with access to the Online Prior Authorization System/FirstHCM (OPAS) can access review determinations online. Providers without access to OPAS will receive this information via standard mail, which is the current process.

Through OPAS, providers are able to view and print the Notice of Decision (NOD) letter, which notifies them of approved units or partial or total denial of services. The clinical rationale for the decision is stated in the NOD. The attached [Notice of Decision Letters Tutorial](#) contains instructions on accessing NODs through OPAS.

If you do not currently have access to OPAS, you may register through the User Administration Console (UAC). On this website (<https://medicaid.nv.gov>), click on the "User Administration" link in the top right corner of any webpage. For registration assistance, call the the Web Support Call Center at (800) 241-8726.