



Date: 11/09/11

Web Announcement 425

Claims Processing Transition Timeline

Due to the upcoming fiscal agent transition, Magellan Medicaid Administration's last day to enter paper medical/NVPAD claims into the Medicaid Management Information System (MMIS) is November 23, 2011. Paper claims received November 19 through November 23 will appear on remittance advices beginning December 10.

Paper claims received November 24 and later will be handled by HPES and entered into the MMIS when they begin operations on December 5. Paper claims received November 24 through December 9 will appear on remittance advices beginning December 16. Beginning December 6, HPES will be available to answer any provider questions regarding submitted paper claims.

Please note that the above does not pertain to claims submitted electronically. Electronic claims submitted by noon on Thursday, December 1 will be adjudicated by Magellan Medicaid Administration and will appear on remittance advices beginning December 10. Electronic claims received after noon on December 1 will be adjudicated by HPES. Electronic claims received after noon on December 1 and until noon on December 8 will appear on remittance advices beginning December 16.

Providers need not take any action; this announcement is for informational purposes only. If you have any questions regarding this announcement, please contact HPES at (800) 626-6535.