



June 23, 2015

Announcement 935

Urgent: Payment Delay for Certain Claims

Due to the upcoming end of the Nevada state fiscal year on June 30, 2015, it is anticipated that there may be a delay in claims payment for a small amount of claims for services provided to a certain Nevada Medicaid recipient population. The pending claims could potentially affect all provider types. Any affected claims will pend with edit code 0291 (Suspended for Budget Relief). Affected claims that would normally pay on remittance advices dated June 26, 2015, **will automatically be released for adjudication on remittance advices dated July 3, 2015**. If this creates a hardship for your business, please contact NevadaProviderTraining@hp.com to explore the possible solutions for an advance payment.

Providers are reminded that they can avoid holding for a Customer Service Call Center representative by verifying the status of claims through the Electronic Verification System (EVS) on the Provider Web Portal or the Automated Response System (ARS).

- EVS is accessed through the Nevada Medicaid website at www.medicaid.nv.gov. Select the "EVS" tab to review the User Manual and to register or login to EVS. [EVS User Manual Chapter 3](#) provides step-by-step instructions on searching and viewing claims that providers have submitted.
- ARS is accessed by telephone by calling (800) 942-6511.