



August 24, 2015
Announcement 963

Enhancement to Provider Web Portal Improves Prior Authorization Tracking Number Response Time

On August 24, 2015, an enhancement was made to the Provider Web Portal prior authorization (PA) system that improves the system's response time for PAs submitted with attachments. Users should notice, after clicking submit, an improved response time for receiving the automatic Prior Authorization Tracking Number for PAs submitted with attachments.

Please note that the process for submitting PAs has not changed, and the enhancement will have no impact on the turnaround times for completion of reviews.